



Company Name:
Noakes Engineering

Date: 01/12/2016

Location:
New South Whales, Australia

Ease of Use: ★★★★★

Functionality: ★★★★★

Product Quality: ★★★★★

Customer Support: ★★★★★

Value for Money: ★★★★★

Likelihood to Recommend: ★★★★★

Comments:

ERP has helped us manage our daily business and is user friendly, but I feel it would still be beneficial to have additional training. We are always able to get phone support, but sometimes we do have to follow up with them for larger issues. Support in our local office is generally good.

Pros:

It does what we need it to do and I'm quite happy with it overall, particularly with the sales process.

Cons:

Nothing really. We are a family run business and it does everything we need it to do. I would like to receive notifications if new production versions become available!

Recommendations:

If after shopping around someone felt this was the best fit for them I would be happy to give my feedback on the areas of the software that we do use.

Reviewed by:
Debbie Heap (Noakes Engineering Distributor Pty Ltd)